

Your Friday Water Report

This Week's Topic:

Customer Side Leaks

A leak in the customer side of a water meter can run up a large bill. Besides chasing and fixing distribution system leaks, the City has put in place an Automated Meter Reading system that can detect peculiar customer uses.

The AMR reads meters every 15 minutes, and flags cases where a pint or more of water has been used during every quarter hour between weekly drive-by readings.

City personnel re-look into those customers' use history, and then alert the customer to the problem. About 300 of the City's 5000 customers have already been alerted. The system also flags unusual jumps in total use, which can indicate an intermittent leak, such as a sticky valve.

Daily Averages for 09/03- 09/09

Gallinas River Flow 2.82 Mgd*

This week in 2013 was 2.09 Mgd

Avg. River Diversions † 0.00 Mgd

Yr. to date 329 Mg*; year max. 896 Mg

Draw from Wells 0.00 Mgd

This week in 2013 was 0.00 Mgd

Fresh Water Demand 1.44 Mgd

This week in 2013 was 1.44 Mgd

As of 09/09/14:

Bradner Storage 61.67 Mg

Peterson Storage 61.69 Mg

Reservoir Storage 72.4%

Las Vegas Rainfall 0.02"

† **Diversion meter has not been working since July 14.**

*Mgd = Million gal. per day, Mg = million gal.

Did You Know?

The City has a program to help low income customers offset the impact of water rate increases. Subsidies depend on family size and need. Call the Utilities at 454-3832 for details.



See water leaks, water waste, or water violations? Tell someone ! 426-3319



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